DSPS

I. Top Five IT Goals – Identify your agency's top five goals/objectives for utilizing information technology (IT) in FY19. *Highlight the cell and use the drop-down menu. If you choose "Other," please provide a brief explanation in the rows below Item I (expand or add to those rows as needed).*

1	Application modernization efforts
2	
3	
4	
5	

Place any additional explanation(s) below.

II. DET Services – Based on the top five IT goals cited above, which DET services might your agency utilize more in FY19? *Highlight the cell and use the drop-down menu to choose the DET service category.*

1	Infrastructure Services
2	Platform Services
3	

Which DET services might your agency utilize less in FY19? *Highlight the cell and use the drop-down menu to choose the DET service category.*

1	Agency expects unchanged utilization of DET services in FY19
2	
3	

What type of services might your agency be interested in purchasing from DET that are not currently offered? *Key in your responses in the cells below -- add rows if necessary.*

1	
2	
3	

III. Million Dollar-Plus Projects – Show all your agency's IT projects expected to cost $1 million or more. ($1 million is the statutory threshold for reporting to the Legislature on IT projects, e.g., Wisconsin s.16.973(16), stats.) This includes projects that are starting, ongoing or ending anytime between July 1, 2018 and June 30, 2019. Include all types of IT projects (not just application development).

For each million dollar-plus project, complete the table in the "Project Information" tab below. Copy and paste the blank table as many times as you need within that worksheet.

IV. Additional Issues/Activities (OPTIONAL) – Identify and explain issues or other activities not described already that are influencing, or could influence, successful execution of your agency's IT plan. Include any issues or activities about which DOA/DET should be aware and could possibly be of assistance. You can also use this space to elaborate further on any of your choices shown in items I and II above. *Respond below and expand that cell as large as it needs to be to contain your response.*

Please complete the following table with the information for any IT projects expected to cost $1 million or more. Feel free to expand any cells as needed to contain your information. Copy and paste the table as many times as is needed to accommodate all of your million dollar-plus projects.

Project Name:	Application Modernization
New project or ongoing? *Use drop-down menu to the right.*	New for FY 2019
Project Description: *Provide in the space below; expand the cell if needed.*	

The Department of Safety and Professional Services (DSPS) is the agency responsible for the processing, oversight, and enforcement of professional licensing and permitting in the State of Wisconsin. As part of its mission to promote economic growth and stability while protecting the citizens of Wisconsin, the Department requested funding to modernize its information technology platform that is responsible for assisting the DSPS purview of professional, buildings, and regulated objects. The customers impacted by the information technology system in question contributed more than $75 billion in economic activity in Wisconsin in 2013.

DSPS operates on three main legacy applications systems that are inflexible, expensive to maintain, and difficult to update to meet customer expectations and legislative mandates. The out-of-date technologies do not allow for the implementation of business processes consistently across the agency, creating siloes responsible for duplication of efforts and inefficiencies in program areas across the entire agency.

Currently, Regulated Objects (built in 1997) and SabApp are the primary systems used in the Division of Industry Services and manages commercial inspections, plan reviews, credentialing, and auditing. Some of the pitfalls of the systems are as follows:
• High maintenance costs
• Misprinting trades credentials
• Unexplained expiration of credentials
• Reinstatement of credentials without an individual meeting the proper requirements
• Manual data management
• Siloed platform that does not easily communicate with other Department IT systems

Additionally, the agency spends over $200,000 per year just to maintain the current system which does not support many of DSPS' new strategic plan objectives, nor support the state's initiative to provide a smarter digital government to meet citizen's expectations. The market to provide developers and resources that both know and can support the system are limited and costly and the platform does not have the ability to easily integrate with other IT systems. This modernization project would convert all the data from Regulated Objects along with its associated data from the SabApp system.

Expected Project Start:	1/1/2018
Expected Project Completion:	10/31/2019
Application Platform: *Indicate all that might apply using the drop-down menu to the right.*	Web

	If "Other" was chosen above, please explain in the cell below.
Application Type: *Indicate all that might apply using the drop-down menu to the right.*	
	If "Other" was chosen above, please explain in the cell below.
Business Sponsor:	Laura Gutierrez and Eric Esser
Division:	

Is full funding for the project secured? *Use drop-down for "Yes" or "No."*		Yes
Funding sources for the project:	GPR	$0
	PR	$2,200,000
	SEG	$0
	FED	$0
Estimated Total Project Cost:		$2,200,000

Related projects and dependencies: *Provide in the space below -- expand if needed.*

Issues or challenges that may influence successful execution of the project: *Provide in the space below -- expand if needed.*

Change management – Relating to business, customer, or environmental changes.
Business process – State statute changes and unexpected project scope changes.
Third party - Issues with vendors and licensing suppliers. Unable to meet deadlines and sprint goals.